



Your New Home Warranty

Thank you for purchasing your new home with D.R. Horton!

- **ONE YEAR COVERAGE:**

- Workmanship or materials issues that impair the function of your home, as defined in RWC Section III. A ONLY.
- Note: 1-year warranty on appliances from date of close. Please contact appliance manufacturer to schedule service for deficiencies in appliances that came with the home.

- **TWO YEAR COVERAGE:**

- Electrical wiring as defined in RWC Section III, B.1 ONLY
- Heating and Cooling Duct work as defined in RWC Section III, B.2 ONLY
- Plumbing Systems as defined in RWC Section III, B.3, B.4, B.5 ONLY

- **TEN YEAR COVERAGE:**

- **Major Structural Defects** as defined in RWC Section I. B.14 ONLY.
- Note: Beginning in year 3, claims for major structural defects should be sent directly to RWC, according to Section IV. B & C.

Your warranty is not an insurance policy, maintenance agreement, or service contract. Proper maintenance and proper homeowner care are necessary to prolong the life of your new home.

All warranty claims must be submitted in writing, so long as it meets the warrantable criteria outlined in the RWC limited warranty booklet and is within the coverage period specified above.

If it is determined that any of the items submitted do not meet RWC warrantable criteria, they will be denied.

How to submit a warranty request:

Visit www.drhorton.com and click on Warranty at the top. You will be taken to the warranty entry screen where you will enter your info and give a detailed description of your issues. This will automatically be sent to the appropriate Division. The Customer Service Department will send you an email confirming receipt and inform you who will handle the request.

D-R-HORTON
America's Builder

HOME FINANCE YOUR HOME **WARRANTY** CONTACT US

Warranty and Service Requests

Move into your new home with peace of mind. We are proud to offer a robust home warranty with every new D.R. Horton home.

Should you have a concern with your home or would like to schedule a service walk-through, submitting a request is simple and our step-by-step form will guide you through the process.

To start, please enter your information below beginning with your zip code.

Please note that fields marked by an asterisk (*) are required to process your service request.

Enter your zip code to begin.

Enter Zip Code GO